Vantage RADIUS 50

Quick Start Guide

Version 1.0 June 2004



1 Introducing Vantage RADIUS 50

The Vantage RADIUS (Remote Authentication Dial-In User Service) 50 (referred to in this guide as Vantage RADIUS) is a standalone RADIUS server. Vantage RADIUS maintains a list of accounts that are allowed access a wireless network that supports IEEE 802.1x authentication.

A client's username and password are forwarded from a wireless network to Vantage RADIUS, which then validates the username and password against its own list. This ensures that only individuals with valid accounts will be granted network access.

A single point of authentication is particularly useful when applied to wireless networks where a mobile device could potentially access many servers.

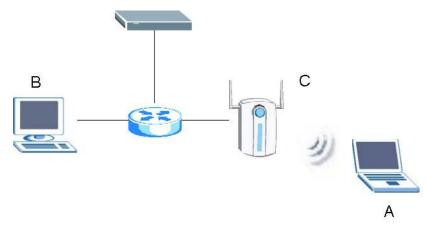
Vantage RADIUS logs all authentication transactions, so you can to view the entire history of authentication requests and responses. If the wireless networked device supports RADIUS accounting, you can also track connection time and even which user is connected.

Accounting data can easily be exported to spreadsheets, databases, and specialized billing software.

The device's web configurator allows easy management and configuration. See your *User's Guide* for more details on all features.

1.1 Application

Wireless clients connect to the WLAN in the same way you would access any authenticated wireless Access Point. The wireless AP provides authentication for user accounts via the Vantage RADIUS, which is invisible to the individual clients.



The following gives an overview of Vantage RADIUS' role in a network.

- Wireless station **A** attempts to communicate with **B** over the wireless network via **C**.
- C sends a "request identity" message to A for authentication.
- A replies with identity information, including username and password.
- C communicates with Vantage RADIUS, which checks the user information against its list of valid accounts and determines whether or not to authenticate A.
- A is authenticated and can communicate with **B** over the wireless network.

1.2 Required Information

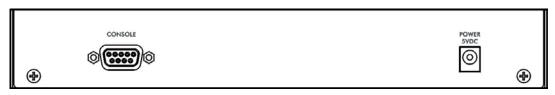
You need the following information from your ISP or network administrator.

Vantage RADIUS Internet Account Information

Your Vantage RADIUS IP Address (if given):	
Your Vantage RADIUS IP Address Subnet Mask (if given):	
Your default gateway's IP Address (if given):	
Your Primary DNS Server's IP Address (if given):	
Your Secondary DNS Server's IP Address (if given):	

2 Hardware

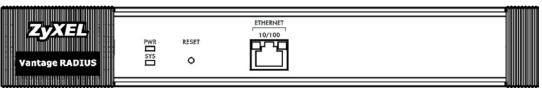
2.1 Rear Panel



LABEL	DESCRIPTION
CONSOLE	Only connect this port if your want to configure the RADIUS using the command line interface; see your <i>User's Guide</i> for details
	Connect the 9-pin male end of the console cable to the console port of the RADIUS and the other end to a serial port (COM1, COM2 or other COM port) on your computer. Your computer should have a terminal emulation communications program (such as HyperTerminal) set to VT100 terminal emulation, no parity, 8 data bits, 1 stop bit, no flow control and 11500 bps port speed.
POWER 5VDC	Use your region's power adaptor to connect to a power source. See the <i>User's Guide</i> for more information.

Vantage RADIUS uses low voltage. Make sure you have the correct power adapter before connecting to the device.

2.2 Front Panel



LABEL	DESCRIPTION
ETHERNET 10/100	Connect a computer or hub to this port with an Ethernet cable. This port is autonegotiating (can connect at 10 or 100Mbps) and auto-sensing (automatically adjusts to straight-through or crossover Ethernet cable).
RESET	You only need to use this button if you've forgotten the device's password. It returns the device to the factory defaults (username is 'admin', password is '1234', IP address 192.168.1.3 etc.).

2.3 LED Descriptions

LABEL	COLOR	STATUS	DESCRIPTION
PWR	Green	On	Vantage RADIUS is receiving power.
		Off	Vantage RADIUS is not receiving power.
SYS	Green	On	Vantage RADIUS is online.
		Blinking	Vantage RADIUS is restarting.
		Off	Make sure that you have the correct power adaptor connected to the device and plugged in to an appropriate power source. Check all cable connections.
			If the LED still does not turn on, you may have a hardware problem. In this case, you should contact your local vendor.
ETHERNET	Amber	On	Vantage RADIUS has established a 100Mbps network connection.
		Blinking	Vantage RADIUS is transmitting or receiving data across the LAN Port.
		Off	Vantage RADIUS doesn't have a 100Mbps Ethernet connection.
	Green	On	Vantage RADIUS has established a 10Mbps network connection.
		Blinking	Vantage RADIUS is transmitting or receiving data across the LAN Port.
		Off	Vantage RADIUS doesn't have a 10Mbps Ethernet connection.

3 Setting Up Your Computer's IP Address

Skip this section if your computer is already set up to accept a dynamic IP address. This is the default for most new computers.

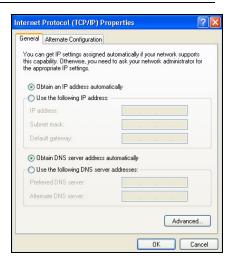
The device is already set up to assign your computer an IP address. Use this section to set up your computer to receive an IP address or assign it a static IP address in the 192.168.1.4 to 192.168.1.254 range with a subnet mask of 255.255.255.0. This is necessary to ensure that your computer can communicate with your device.

Your computer must have an Ethernet card and TCP/IP installed. TCP/IP should already be installed on computers using Windows NT/2000/XP, Macintosh OS 7 and later operating systems.

3.1 Windows 2000/NT/XP

- In Windows XP, click start, Control Panel. In Windows 2000/NT, click Start, Settings, Control Panel.
- In Windows XP, click Network Connections.
 In Windows 2000/NT, click Network and Dial-up Connections.
- 3. Right-click Local Area Connection and then click Properties.
- 4. Select Internet Protocol (TCP/IP) (under the General tab in Win XP) and click Properties.

- The Internet Protocol TCP/IP Properties screen opens (the General tab in Windows XP).
 - To have your computer assigned a dynamic IP address, click **Obtain an IP address automatically**.
 - -To configure a static IP address, click **Use the following IP Address** and fill in the **IP address** (choose one from192.168.1.2 to 192.168.1.254), **Subnet mask** (255.255.255.0), and **Default gateway** (192.168.1.1) fields.

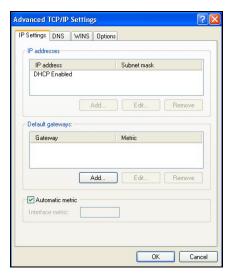


- Click Advanced. Remove any previously installed gateways in the IP Settings tab and click OK to go back to the Internet Protocol TCP/IP Properties screen.
- Click Obtain DNS server address automatically if you do not know your DNS server IP address(es).

If you know your DNS server IP address(es), click **Use the following DNS server addresses**, and type them in the **Preferred DNS server** and **Alternate DNS server** fields

If you have more than two DNS servers, click **Advanced**, the **DNS** tab and then configure them using **Add**.

- Click OK to close the Internet Protocol (TCP/IP) Properties window.
- Click **OK** to close the **Local Area Connection Properties**window



3.2 Checking Your Computer's IP Address

- 1. In the computer, click Start, (All) Programs, Accessories and then Command Prompt.
- In the Command Prompt window, type "ipconfig" and then press ENTER. Your computer's IP address
 must be in the correct range (192.168.1.2 to 192.168.1.254) with subnet mask 255.255.255.0 in order to
 communicate with the device.

Refer to your *User's Guide* for detailed IP address configuration for other Windows and Macintosh computer operating systems.

4 Accessing Your Vantage RADIUS Server

This *Guide shows* you how to perform initial configuration only. See your *User's Guide* for background information on all RADIUS features.

1. Launch your web browser. Enter the device's management IP address (default 192.168.1.3).

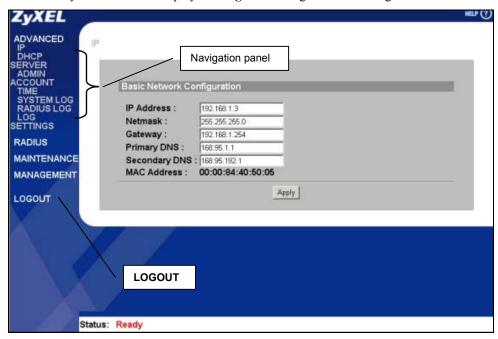


2. Type the default **Username** (admin) and **Password** (1234) and click **Login**.



- **3.** You should now see the web configurator **MAIN MENU** screen.
 - > Click the **HELP** icon (located in the top right corner of most screens) to view online help.
 - ➤ Click a link under **ADVANCED** to configure device features.
 - Click a link under RADIUS to enter user accounts for authentication and configure for use with your wireless access point.

- Click a link under MAINTENANCE to see system status, user information, upload firmware and back up, or restore or upload a configuration file.
- Click a link under MANAGEMENT to set up your Vantage RADIUS for remote access and monitoring connections.
- Click **LOGOUT** in the navigation panel when you have finished managing your device. The device automatically logs you out if it is left idle for five minutes. If this occurs, refresh your browser to display the **Login** screen again and then log back in.



4.1 Common Screen Command Buttons

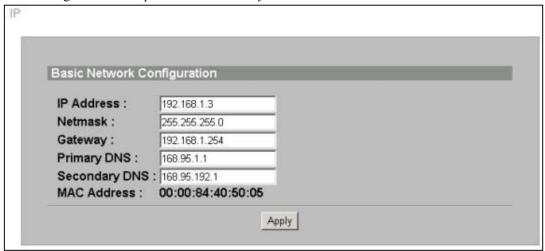
The following table shows common command buttons found on many web configurator screens.

Apply	Click this button to save your changes back to the RADIUS.
Cancel	Click this button to begin configuring this screen afresh.

5 Configuring Your RADIUS Server

5.1 Network Configuration

Wireless clients need to be in the same subnet as the Vantage RADIUS. Clients access the network through the Vantage RADIUS. Now configure your Vantage RADIUS to access the gateway or router that provides access to your network. Click **ADVANCED** and the **IP** in the main menu of the Web Configurator to set up network access for your RADIUS server.



The following table describes the fields in this screen.

LABEL	DESCRIPTION	
IP Address	Type an IP address in dotted decimal notation.	
Netmask	Type the IP subnet mask of the RADIUS server in this field.	
Gateway	Type the IP address of the gateway or router used to connect your RADIUS to the network.	
Primary DNS	DNS (Domain Name System) is for mapping a domain name to its corresponding IP address and vice versa. The DNS server is extremely important because without it, you must know the IP address of a machine before you can access it. The RADIUS uses a system DNS server (in the order you specify here) to resolve domain names. Type an IP address in dotted decimal notation if given to you by your ISP.	
Secondary DNS	Type a backup DNS Server IP address in dotted decimal notation if given to you by your ISP.	
MAC Address	This field displays the physical address of your RADIUS server on the network.	

5.2 Secure Connections

Vantage Radius authenticates accounts using secure connections. This means that every time information is sent across the network, the connection must come from a valid source and all transmitted information is sent encrypted.

Currently there are two supported authentication protocols on the Vantage RADIUS. They are MD5 and PEAP.

MD5 (Message-Digest Algorithm 5)

MD5 authentication is the simplest one-way authentication method. The authentication server sends a challenge to the wireless station. The wireless station 'proves' that it knows the password by encrypting the password with the challenge and sends back the information. Password is not sent in plain text.

PEAP (Protected Extensible Authentication Protocol)

Certificate authentication is used to establish a secure connection, then using simple username and password methods through the secured connection to authenticate the clients, thus hiding client identity.

Certificates

Certificates, also called digital Ids are used to authenticate network connections. Certificates are based on public-private key pairs. A certificate contains the certificate owner's identity and public key. Certificates provide a way to exchange public keys for use in authentication.

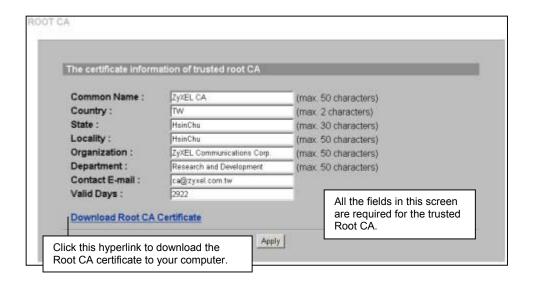
A Certification Authority (CA) issues certificates and guarantees the identity of each certificate owner. There are commercial certification authorities like CyberTrust or VeriSign and government certification authorities

5.3 Trusted Root CA

A trusted Root CA is a special kind of certificate that does not require a CA to guarantee identification. They are also called self-signed certificates and trust is based on knowledge of the certificates origin. For example, you trust a certificate is from a valid source because you know the issuer or you trust the service that you are subscribing to.

If you are using MD5 authentication, skip ahead to section 5.4 to set up your Vantage RADIUS for use with your wireless AP. Otherwise click **RADIUS** in the main menu and then click **ROOT CA** to set up a certificate for use with PEAP authentication.

This certificate is directly downloaded to a computer via an Ethernet connection during a management session. Clients cannot download the certificate themselves. Therefore the certificate must be transferred manually to each client wanting to use the network.



Each time you change this screen, a new certificate is required for successful authentication.

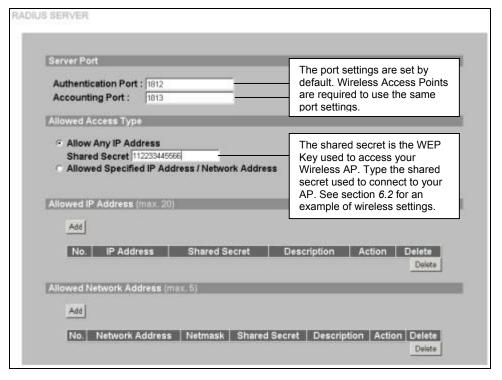
The following table describes the fields in this screen.

LABEL	DESCRIPTION
Common Name	Type up to 50 ASCII characters (not including spaces) to identify this certificate.
Country	Type up to 20 characters to identify the nation where the certificate owner is located.
State	Type up to 30 ASCII characters to identify your state, district or region.
Locality	Type up to 50 ASCII characters to identify the city or town where your organization's office is located.
Organization	Type up to 50 ASCII characters to identify your organizations name.

LABEL	DESCRIPTION	
Department	Type up to 50 ASCII characters to detail the department that is issuing the certificate.	
Contact E-mail	Type a valid e-mail to contact your Certificate Authority.	
Valid Days	Type a period in days that the certificate is valid for.	
Download Root CA Certificate	Click this hyperlink to download the Root CA Certificate to your computer.	

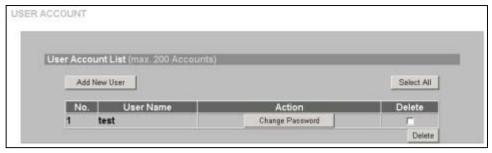
5.4 RADIUS Server

Click **RADIUS** and then **RADIUS SERVER** in the main menu to set up your Vantage RADIUS for use with your wireless AP.



5.5 User Account

Click **RADIUS** and then **USER ACCOUNT** to begin adding users to your RADIUS server. Each person requiring access to the WLAN needs a username and password.



The following table describes the fields in this screen.

LABEL	DESCRIPTION		
User Account List	Jser Account List		
	The maximum number of configurable accounts is 200. Vantage RADIUS allows up to 50 connections at the same time.		
Duplicate usernames	and passwords are allowed.		
Add New User	Click Add button to add a new user account.		
No.	This is the index number of a user account.		
User Name	The field displays the account user name.		
Action			
Change Password	Click Change Password button to modify user's password.		
Select All	Click this button to mark all user accounts.		
Delete	Select a check box next to the user(s) you want to remove and click Delete .		

To add a new user to your User Account List, click Add New User. The following screen displays.



The following table describes the fields in this screen.

LABEL	DESCRIPTION	
User Name	Type the wireless client's username. The username can consist of up to 80 alphanumeric characters and is case sensitive.	
Enter Password	Type the password corresponding to the name above. The password can consist of up to 80 alphanumeric characters and is case sensitive.	
Confirm Password	Type the password again for confirmation.	

6 Setting Up Your Access Point (AP)

This section assumes knowledge of how to configure a management session on your AP. The following examples use screenshots from ZyXEL's ZyAIR G-3000. Actual screens and products differ from the ones displayed. Please consult your AP's *User's Guide* before making the changes below.

To avoid premature errors, make sure you first configure your access point before configuring authentication settings and wireless clients.

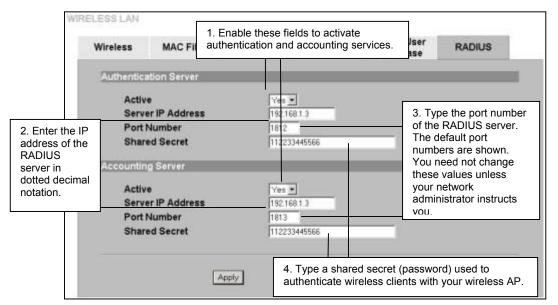
6.1 ZyAIR G-3000 RADIUS Settings Example

The following example describes how to configure your AP's RADIUS server settings for use with a RADIUS server.

To set up your ZyAIR's RADIUS server settings, click the **WIRELESS** link under **ADVANCED** and then the **RADIUS** tab. The screen appears as shown.

Step 1. Make sure your RADIUS servers are activated.

- **Step 2.** Type the IP address of your Vantage RADIUS in the **Server IP Address** field.
- **Step 3.** Type the port numbers of the external authentication and accounting servers. The default port numbers are **1812** and **1813** respectively.
- **Step 4.** Type a password (up to 31 alphanumeric characters) as the key to be shared between the external authentication server and the wireless AP. The key must be the same on the external authentication server and your wireless AP. The key is not sent over the network.

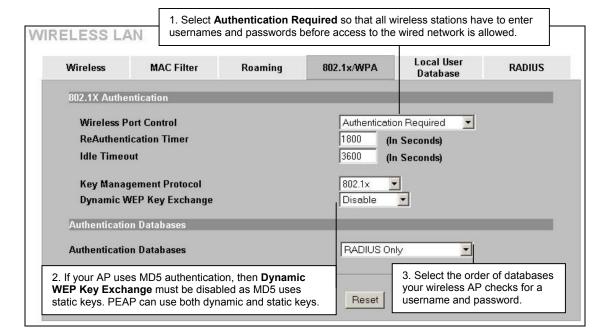


6.2 ZyAIR G-3000 Wireless Authentication Settings Example

The following example describes how to configure a wireless AP for use with a RADIUS server.

To change your ZyAIR's authentication settings, click the **WIRELESS** link under **ADVANCED** and then the **802.1x/WPA** tab. Configure your wireless AP to enable authentication through an external authentication server (Vantage RADIUS).

- **Step 5.** If your wireless client uses MD5 authentication, either choose static key exchange, or disable dynamic key exchange.
- Step 6. The authentication database contains wireless station login information. Vantage RADIUS is an external server. Use this drop-down list box to select the order the wireless AP checks the databases to authenticate a wireless station.



7 Troubleshooting

PROBLEM	CORRECTIVE ACTION
None of the LEDs turn on when you turn on	Make sure that you have the correct power adaptor connected to the device and plugged in to an appropriate power source. Check all cable connections.
the device.	If the LEDs still do not turn on, you may have a hardware problem. In this case, you should contact your local vendor.
Username or password invalid	Check that you are using the correct username and password and that you have a valid account. Note that the password is case sensitive.
My server won't authenticate my account.	If your AP uses PEAP authentication, check that you have the correct CA ROOT Certificate. Changes made to the RADIUS' Server screen require a new certificate to be downloaded.
	If your AP uses MD5 authentication, check that your wireless settings are set up to use Static Wep Keys. Consult your Wireless AP's user's guide for more information.
The SYS LED continuously blinks	The firmware may be corrupt (possible upgrade failure) and should be replaced.